

Leonardo Physical Therapy

We strive to provide our patients with excellent service and quality care. Our commitment to your well-being and health care is something that we at *Leonardo Physical Therapy* take very seriously.

Your commitment to your physical therapy program is critical to your success. We will recommend treatment and set goals for you. In order to reach those goals **you must do your part and your most important task is to keep each appointment.**

We expect you to keep all your appointments; however, should you need to cancel, please note that we require a **24-hour notice.**

We understand that there may be times when you cannot contact us and cannot arrive for an appointment. If this happens, please contact us at your earliest convenience to confirm your next appointment. Should this happen a second time or more, **you will be charged a fee of \$25 for the missed appointment.**

If you miss 3 consecutive appointments we will notify your physician and will require a new doctor's prescription in order to continue your treatment.

If you require ELECTRODES (white pads) for your treatment there is a \$10.00 charge, not covered by your health insurance when you are discharged, PLEASE take your ELECTRODES with you. We do not have space to store them and they will be discarded.

The Staff at Leonardo Physical Therapy

I have read and understand this policy:

_____ Date: _____
Patient/Guardian